

Vac-U-Digga is an ethical supplier of professional services with a well-established management system certified by Site Wise. We provide our clients with solutions to protect the integrity of underground assets and the environment by providing:

- “True” non-destructive vacuum excavation services;
- Environmentally sustainable, natural resource recovery solutions.

We are committed to customer satisfaction by ensuring our services consistently meet the reasonable expectations of our clients. We deliver our services safely, ensuring our people and other persons are not adversely impacted by what we do.

To achieve our quality objectives, we diligently undertake routine reviews and promptly respond to issues so we continue to meet our service quality standards.

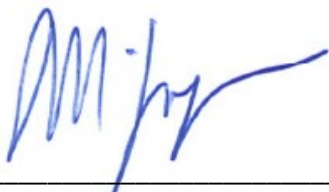
As a professional service provider to industry, we transport and manage client generated material, meet respective reporting requirements and maintain records of same.

We will continue to deliver value to our customers by providing:

- Trained, competent and professional staff;
- Safe and reliable equipment and effective application of technological expertise; and
- Innovative solutions to meet the broad range of needs of our clients.

To achieve our objectives, we will:

- Through our training and development strategy, maintain a committed workforce who have the knowledge and capability to effectively deliver services to our customers;
- Proactively maintain local content through the engagement of local diverse workforces, reputable contractors and suppliers;
- Meet our legislative obligations relating to the services we provide;
- Ensure all supervisory staff are aware of and accept their responsibility to implement and integrate company policies and procedures in the workplace;
- Maintain and improve supplier relationships to minimise impact on service costs and reliability;
- Maintain and improve equipment availability and usage through effective maintenance processes;
- Ensure our Quality standards are effectively communicated within the organisation through training, instruction and via electronic and other media;
- Undertake routine reviews of the effectiveness of our quality management system by monitoring and evaluating our performance to achieve continual improvement.



David McGregor
Chief Executive Officer

